



TAISHIN INTERNATIONAL BANK

AFFIDAVIT OF DISPUTE TRANSACTION

信用卡爭議帳款聲明書

信用卡卡號 CARD NO : _____

持卡人姓名 C/H NAME : _____ (請填寫卡片正反面中/英文姓名)

There were some suspicious transactions in the billing statement as followed.我對下列帳單中的消費款項有所疑問。

DISPUTE TRANSACTION DETAILS (疑問交易明細) :

Table with 5 columns: POST DATE, TRAN DATE, MERCHANT NAME, TWDS\$, TRAN AMOUNT. Includes headers for date, merchant name, and amount in TWD and foreign currency.

DISPUTE REASON (爭議原因) :

- Checkboxes for dispute reasons: 1. Did not authorize... 2. Duplicate processing... 3. Merchandise/Service not received... 4. Completion of sales but already return purchase... 5. Sales draft amount does not equal... 6. Completion of sales but already cancel order... 7. Paid by other means... 8. Others...

I do hereby state that the statement contained herein is true and correct in all respect. Neither I nor anyone authorized by me, nor anyone with my knowledge or consent are engaged in the above transaction or received, expect to received, any benefit or value as a result of the above transaction I authorized Taishin International Bank to handle and investigate the above for me and may refer the same to the appropriate law enforcement agency.

- Important notices regarding dispute resolution: 1. Request for temporary suspension of payment... 2. If confirmed as consumer error... 3. Case investigation time... 4. After document return... 5. Consumer's understanding of bank procedures... 6. Consumer's agreement to investigation...

回覆聲明書可利用以下方式：

1. 傳真：02-5571-7423

2. E-mail 至 cb@taishinbank.com.tw

(請填妥並簽名後，在光源充足，紙上無陰影下拍照，

電子郵件主旨請註明：爭議款聲明書 姓名+ID)

SIGNATURE : _____ (簽名)

*持卡人簽名(請與卡片背面之簽名一致)

填寫日期 (DATE) : (西元) _____